



Telesales & Customer Service Operative(s) Tideswell depot

Holdsworth Foods is one of the UK's largest independent foodservice distributors. We have a real passion for what we do and our business is built on the quality of service we provide.

An opportunity has arisen at our Tideswell depot for 2 dynamic and highly motivated people with excellent customer service and time management skills to join our business. Our customer service / telesales teams form an essential part of our business, ensuring customer orders are taken in an accurate, efficient and professional manner.

The Role:

- Make and receive regular telephone calls with our well-established customer database
- Accurate input of orders
- Give advice on products and stock
- Create, maintain and grow customer relationships
- Gain a knowledge of customers' needs to achieve regular buying behaviour
- Identify new opportunities to achieve additional sales
- Liaise with field-based Account Managers and other internal teams
- Problem solving

You:

- Work efficiently and effectively on your own initiative and with other team members
- Have a knowledge and interest in food and the hospitality industry
- Competent and accurate computer skills
- Friendly nature
- A can-do attitude and willing to go the extra mile

Experience in a similar role would be preferred but full training will be given.

We have full and part time roles available, please confirm which you are applying for:

- Monday–Friday 9am - 5pm with occasional Saturday morning on a rota basis
- Monday–Friday 1pm - 5pm with occasional Saturday morning on a rota basis

Applications or CV's for the above positions should be sent lisa.ruse@holdsworth-foods.co.uk

Closing Date: 3rd May 2024

www.holdsworth-foods.co.uk